

CONTACT

▶ Request to become a CAF provider or register for the Secure Provider Portal at:

www.medavie.bluecross.ca/register

The provider portal allows you to:

- Submit your claims electronically
- Confirm member eligibility by submitting a pre-determination
- View claims history
- View your payment summaries

▶ General Provider Inquiries

Federal Inquiry Line

1-888-261-4033

View your provider guide and other important information at:

www.medavie.bluecross.ca/healthprofessionals

▶ Authorization Requests and Eligibility Inquiries

CAF Health Services Centres (HSC) and/or Dental Clinics

www.forces.gc.ca/en/caf-community-health-services-medical/clinic-information.page