



ROYAL CANADIAN MOUNTED POLICE (RCMP)

IMPORTANT INFORMATION FOR PHYSICIANS AND HOSPITALS REGARDING BASIC, SUPPLEMENTAL / EXTENDED AND OCCUPATIONAL HEALTH CARE SERVICES FOR RCMP MEMBER

March 2013

PROVINCIAL/TERRITORIAL BASIC HEALTH CARE

Effective April 1, 2013, eligible RCMP members will receive coverage of their basic health care through their respective home province/territory health insurance plans. The province/territory will process all eligible basic health services as they do for other residents of the province/territory in which the member resides.

RCMP members should be billed for services at the provincial/territorial rates as they are now insurable under the *Canada Health Act*.

By now, all eligible RCMP members should have received, or will soon be receiving, a provincial/territorial health card which they must present for basic medical and hospital services starting April 1, 2013.

MEDAVIE BLUE CROSS / BLUE CROSS

Occupational Health Care Services (Duty Related Injury/Illness):

Effective April 1, 2013, claims submitted using provincial/territorial or hospital codes for services rendered under Occupational Health Care (duty related injury/illness) must be submitted to the member's divisional Occupational Health and Safety Services office using current Blue Cross POC 06 - Physicians / POC 05 - Hospitals claim forms.

The RCMP will honour claims submitted using Workers Compensation rates if these are different from provincial/territorial resident rates.

Current process pertaining to completion of "Medical Certificate – Form 2135" remains in effect.

Current Supplemental / Extended and Occupational Health Care Services:

With regard to these services, eligible RCMP members must present their health claims administrator card. Claims will be processed in accordance with current RCMP health care policy and benefits grid.

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Basic Health Care claims incurred prior to April 1, 2013:

These claims should be submitted to the health claims administrator for processing in accordance with current RCMP health care policy and benefits grid.

Contact information for RCMP Occupational Health and Safety Service Offices is included for your reference.

If you have any questions, you may contact your regional Blue Cross Provider Inquiry Line toll free at 1-888-261-4033.

HQ/DG (Divisions “N” & “S” Divisions)

73, prom. Leikin Dr,
M5, 1st floor/1er étage, arrêt postal/Mailstop #34
Ottawa ON K1A 0R2
Tél. / Tel.: (613) 843-6611
Télec. / Fax: (613) 825-5857

Division “A” (“W”) Division

110 prom. Place d’Orléans Dr.
Pièce / Room 2036
Ottawa ON K1A 0R2
Tél. / Tel.: (613) 590-5936
Télec. / Fax: (613) 590-5808

Division “B” Division

CP / PO Box 9700
St. John’s NL A1A 3T5
Tél. / Tel.: (709) 772-4274
Télec. / Fax: (709) 772-3692

Division “C” Division

4225 boul. Dorchester Blvd. 0/W
Westmount QC H3Z 1V5
Tél. / Tel.: (514) 939-8303
Télec. / Fax: (514) 939-8679

Division “D” (“V”) Division

CP / PO Box 5650
Winnipeg MB R3C 3K2
Tél. / Tel.: (204) 984-2002
Télec. / Fax: (204) 984-5580

Until April 15, 2013

Division “E” (“M”) Division

657 – 37e Av. O / 657 – W 37th Ave
Vancouver BC V5Z 1K6
Tél. / Tel.: (604) 264-2758
Télec. / Fax: (604) 264-2432

Division “F” & “DEPOT” Division

5600 – 11e Av / 5600 – 11th Ave
CP / PO Box 6500
Regina SK S4P 3J7
Tél. / Tel.: (306) 780-6640 (“F”) (306) 780-5857 (Depot)
Télec. / Fax: (306) 780-5645 (“F”) (306) 780-6225 (Depot)

Division “H” (“L”) Division

Sunnyside Mall
Bureau / Suite 601
1595 route Bedford Hwy
Bedford NS B4A 3Y4
Tél. / Tel.: (902) 426-9220
Télec. / Fax: (902) 426-0510

Division “J” Division

CP / PO Box 3900
Fredericton NB E3B 4Z8
Tél. / Tel.: (506) 452-3510
Télec. / Fax: (506) 452-3794

Division “K” (“G” & “R”) Division

11140 – 109e rue / 11140 – 109 St.
Edmonton AB T5G 2T4
Tél. / Tel.: (780) 412-5150
Télec. / Fax: (780) 412-5174

Division “O” Division

345 prom. Sud Harry Walker Parkway South
Pièce / Room 211 B
Newmarket ON L3Y 8P6
Tél. / Tel.: (905) 953-7685
Télec. / Fax: (905) 953-7688

After April 15, 2013

Division “E” (“M”) Division

Health Services / Services de santé
#1208 14200 Green Timbers Way
Surrey BC V3T 6P3
Tél. / Tel.: (778) 290-3325
Télec. / Fax: (778) 290-6061