

Program of Choice 10 - Prescription Drugs

OVERVIEW

Participating providers agree that they will submit claims directly to Medavie Blue Cross for payment when Medavie Blue Cross Health Care Identification cards from eligible clients of Veterans Affairs Canada (VAC), members of the Canadian Armed Forces (CAF) and the Royal Canadian Mounted Police (RCMP) are presented.

Program of Choice (POC) 10, Prescription Drugs, includes drug products and other pharmaceuticals such as medical supplies, over-the-counter and general products.

CLIENT/MEMBER ELIGIBILITY

- VAC clients may be eligible for drug products and other pharmaceuticals as specified in the VAC formulary based on their disability entitlement or demonstrated health need.
- CAF still serving members are only eligible for the benefits/services as indicated on their pre-authorization. It is the CAF's role and responsibility to determine a still serving member's eligibility for benefits/services.
- RCMP members are eligible for drug products and other pharmaceuticals as specified in the RCMP formulary.

Providers must confirm eligibility by having the patient present their Medavie Blue Cross Health Care Identification card, and their pre-authorization for CAF members.

BENEFIT PREREQUISITES AND LIMITATIONS

To receive payment, the following requirement must be met:

- 1) **Pre-authorization/Special Authorization** - Some drug products and other pharmaceuticals may require prior/special approval. You must obtain the pre-authorization/special authorization prior to providing the benefit.

PRESCRIPTION REQUIREMENTS

VAC, CAF and RCMP require a prescription from a licensed physician, dentist or optometrist or other authorized prescriber (licensed to do so by the province/territory) for all drug products and other pharmaceuticals under this program regardless of the provincial or federal rules.

ELECTRONIC CLAIMS

Claims must be submitted through Point-of-Service (POS).

AUDIT RIGHTS

As indicated in the Provider Guide, and by the provider's acceptance of the Claims Submission Agreement, Medavie Blue Cross and VAC, CAF and RCMP or their legally-appointed representatives reserve the right to examine and copy/photocopy all data and documentation relating to any claims previously paid or waiting for payment, including general information to support the provider's normal fee. This data and documentation must be obtained prior to the provision of benefit/service and retained for a minimum of two years. Client/member use of their Medavie Blue Cross Health Identification Card authorizes Medavie Blue Cross, the client/member's Department, their agents, service providers and external health professionals, to collect and use relevant information about them, and disclose it to each other for the purpose of administering their eligible benefits and services, including claims processing, authorization of benefits and auditing. For further information, please see the Provider Guide at www.medavie.bluecross.ca/healthprofessionals.

